

NAKI MIRA - PMP

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PROGRAM / PROJECT / DELIVERY MANAGER

25+ years of experience in project management and system delivery with proven track record of continuous Process Improvement, Solutions Management and Customer satisfaction, I am a focused, organized, and motivated leader with out-of-the-box thought process that can inspire optimum performance and exceptional achievements within diverse group of talent.

PROVEN SKILLS AND EXPERTISE

- ✓ *25+ year of SAP Project Management & Delivery experience*
- ✓ *Over 10+ completed SAP projects*
- ✓ *Five (5) SAP S/4 Hana Deliveries*
- ✓ *PMP Certified / Scrum Master*
- ✓ *Customer/User Expectation Management*
- ✓ *Expert in Turn-around & Run-away Project Management*
- ✓ *Ability to effectively Lead and Communicate with diverse groups*

UPON REQUEST ONLY

Complete Resume, Client(s) / Company names and assignment details are available upon request ONLY. The latest three (3) projects have been detailed.

COMPANY / CLIENT CONFIDENTIAL

PROGRAM MANAGER

SEP 2022 - PRESENT

Led comprehensive end-to-end SAP S/4 Hana (2021 Cloud) adoption with complex integration and data migration challenges for an Energy products manufacturing company. Coordinated between IT, Business, and key stakeholders to formulate project plans and scope in alignment with organizational objectives.

- Managed project plan, budgets, PMO standards, Quality and Resources
- Actively Identified and mitigated project Risks and issues
- Maintained clear communication with stakeholders
- Directed Scope and Change management through complex three-way maze
- Responsible for ALL Customer-owned data migration and ETL efforts
- Conducted monthly steering and budget reporting

COMPANY / CLIENT CONFIDENTIAL

PORTFOLIO / DELIVERY MANAGER

JAN 2021 - AUG 2022

Truck Trailers and Trailer parts manufacturer in the Middle East rolling out SAP S/4 Hana and Ariba solution. Responsible for controlling the fit-gap and bring the project back on track. Shared position but I had 100% responsibility for the success of the project. Managed **ALL** aspects of the project for successful rollout, including, resources, budget, solution, and communications et al.

- Re-calibrated expectations on Scope, Priorities, Schedule, and Resources
- Setup a clear Agile roadmap for key deliverables with required Training
- Re-formed Management Reporting to improve Stake Holders & Customer expectations
- Harmonized Business ASK & IT collaboration among various authorities
- Coordinated efforts for a Complex Landscape Infra-Structure and Data Migration
- Continuous Coaching & Motivation of global resources to deliver optimum performance.

COMPANY / CLIENT CONFIDENTIAL

PROGRAM / DELIVERY MANAGER

MAR 2019 – OCT 2020

One of the largest global manufactures of autobody chassis, BIW and assembly components manufacturer & supplier implementing SAP S/4 Hana with MES integration. I was hired to “wrap-it-up-and-deliver Europe & China”. Wholly responsible for delivery of key initiatives using remote / hybrid models. Directed the project back on track and made successful regional deliveries.

- Re-planned and re-aligned the project. Negotiated the new roadmap and delivery plan for better alignment with business expectations
- Managed Customer expectations, User stories and Stake holder communications
- Increased Business & IT collaboration using Agile and Product-owner techniques
- Managed all efforts for a Complex Landscape Infra-Structure and Data Migration
- Managed internal & external multi-shored Resources and Vendors

EDUCATION & PROFESSIONAL DEVELOPMENT

- **Bachelor of Science – TPU**
- **Project Management Certification (PMP) – PMI**
- **SAP America – SAP S4 Hana Cloud & On-Premises, Business Processes, PS**
- **Agile Scrum Practitioner -**

PRODUCTS & TOOLS

SAP S4 Hana, SAP ECC 6.0, Agile, Scrum Master, Product Owner, ARIBA, Hybris, SAP BW, HR, FICO, SD, MM, PP, LSMW, BDC, MS Project, JIRA, Cransoft, DSW, CAPPs, Peoplesoft HRMS, Rational, UML, IEF/Coolgen, JAVA, .NET, Visual Basic, COBOL, CICS, DB2, Oracle, SQL2000, MS project, VISIO